

Course Title: ITIL® 4 Foundation [Code-7001]

Skilltech offer comprehensive course on **ITIL® 4 Foundation**, Skilltech designed the course with the help of industry leaders and faculty from prestigious institute of India. The course curriculum is prepared in such a way, which help students to learn the concepts quickly and apply in real world application. Comprehensive and quality course material is given to students for reference. SkillTech not only helps students to learn the concepts and technical stuff, also prepare students for interview and provide job assistance.

The ITIL 4 Foundation course helps candidates to understand the management of IT-enabled services, to help them with an understanding of the key concepts of service management.

Course Key Features:

1. Understand the key concepts of service management.
2. Understand how the ITIL guiding principles can help an organization adopt and adapt service management.
3. Understand the four dimensions of service management.
4. Understand the purpose and components of the ITIL service value system.
5. Understand the activities of the service value chain, and how they interconnect.
6. Know the purpose and key terms of 15 ITIL practices.
7. Understand 7 ITIL practices

Skills Covered in Course: (Will Be displayed on the first Page)

1. Learn concept of IT service management.
2. Learn Four Dimension of Service Management.
3. Learn Service Value System.
4. Learn Service Value Chain.
5. Learn ITIL 4 Practices.
6. Learn Continual Improvement.

Course Card Details

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Topic Covered:

Learn concept of IT service management
Learn Four Dimension of Service Management
Learn Service Value System
Learn Service Value Chain
Learn ITIL 4 Practices
Learn Guiding Principles



Learn Continual Improvement

Governance

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