

# Salman Hersi

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## PROFESSIONAL SUMMARY

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Application Administrator with expertise in identity and access management, automation workflows, and cloud-based IT systems. Proven track record architecting secure solutions across enterprise environments, implementing IAM controls, and optimizing system performance through automation and monitoring.

## CORE SKILLS & TOOLS

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**Tools:** Okta, Active Directory, Azure AD, ServiceNow, Google Workspace, Office 365, Jira, Splunk

**Technical Skills:** Identity and Access Management (IAM), Mobile Device Management (MDM), System Administration, Automation Workflows, Network Maintenance, Security Vulnerability Assessment

**Platforms:** Microsoft 365, Intune, Mosyle, AWS, Azure Security Center, Azure Sentinel, Windows Server, Linux

## WORK EXPERIENCE

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### Miipe Quality Solutions

Sept 2023 - Present

Cloud Security Consultant (Architecture & Strategy)

- Architected Zero Trust IAM frameworks for enterprise clients including Bell and Element, collaborating with 15+ SMEs to reduce security friction by 35%.
- Implemented Security-by-Default guardrails and automated access controls across hybrid cloud environments, streamlining identity management workflows.
- Designed monitoring and detective controls using AWS Config and CloudTrail, ensuring continuous system health tracking and compliance validation.
- Mentored junior team members on security best practices, knowledge sharing, and incident response coordination to strengthen organizational capabilities.

### Mosaic North America

May 2022 - Aug 2023

Security Advisor

- Managed application security posture for e-commerce portfolio processing \$5M+ annually, ensuring 250+ web assets met security standards.
- Conducted security vulnerability assessments using Nessus and Burp Suite, identifying and remediating critical risks to maintain system integrity.
- Automated security monitoring workflows and implemented SIEM analytics to improve threat detection and reduce manual review processes.
- Collaborated with IT teams to document security procedures and develop knowledge-sharing resources for incident response and asset management.

### NPower

Jan 2021 - Dec 2021

Junior Cyber Security Analyst (SOC Operations)

- Operated Tier-1 SOC monitoring using Splunk, triaging 50+ daily security events across 500-user network with 95% accuracy rate.
- Managed IT service desk tickets and coordinated incident response activities, ensuring swift resolution and comprehensive documentation of system issues.

## CERTIFICATIONS

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AWS Certified Solutions Architect Associate (2025), CompTIA Security+ (2021)

## EDUCATION

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Honours Bachelor of Commerce - Information Technology  
York University